

## PUBLIC SPACES DIAGNOSTIC ACTION PLAN 2005 - 06

RESPONSIBLE OFFICER	WEAKNESSES IDENTIFIED	ACTION FOR IMPROVEMENT	MILESTONES	TIME-SCALE	PROGRESS AS AT QUARTER 4
Rodger Hood	Slow to finalise Local Plan	Consider adjusting priorities or allocating more resources	Strengthen Local Plans team and speed up Local Plan  See Housing Diagnostic Action Plan	March 2005	CLOSED
1. David Stevens	Service Standards not well developed or communicated	Develop and publish service standards for key environmental services	Standards published	March 2005  Sept 05	<ul style="list-style-type: none"> <li>• Environmental Health (EH) Services all described on website</li> <li>• EH Standards table under development, due Dec. 05</li> <li>• Delayed, new estimate June.06</li> </ul>
2. Steve Bishop	Little focus on wider sustainability issues	Consider the wider sustainability role sustainability should play in environmental issues	Resolve its future role	March 2005	Preliminary work completed. Incorporated in current services e.g. Planning
3. David Stevens	Street cleaning an area of dissatisfaction	Work with new contractors to direct resources at key areas	Improved satisfaction	March 2005	<ul style="list-style-type: none"> <li>• Contractor performance improved.</li> <li>• Satisfaction tested Jan 06</li> <li>• Results to inform Environmental Cleanliness Action Plan June 06</li> </ul>
4. David Stevens	Longer term plans for refuse collection unclear	Develop and agree plans for refuse collection	Clearer plans and better services	June 2005	<ul style="list-style-type: none"> <li>• Continued participation in County-wide strategy</li> </ul>

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					<p>through Member and other groups</p> <ul style="list-style-type: none"> <li>• Adoption of joint service provision research as a service priority for 05/06</li> <li>• Contractor recommendations discussed by Scrutiny Committee</li> <li>• Recycling Plan 2005/06 confirmed by Nov. Executive</li> <li>• Recycling Plan 2006-08 due June 06</li> </ul>
5. David Stevens	New (Waste Management) contract does not provide incentives for improvements	Negotiate and agree incentives with contractor	Improved performance through clear incentives	June 2005	<ul style="list-style-type: none"> <li>• Some improvement identified through negotiation</li> <li>• Bulky Waste PI amended to improve customer satisfaction</li> <li>• Liaison with Leisure Services on contract improvements</li> </ul>
6. David Stevens	No focus on enforcement	Develop and publish enforcement strategy for key areas	Reduced complaints through more effective enforcement	March 2005	<ul style="list-style-type: none"> <li>• Environment Warden post created</li> <li>• Principal Environmental Health Officer (EHO) transferred to Environmental</li> </ul>

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					<ul style="list-style-type: none"> <li>Protection team</li> <li>EH Public Spaces Programme constructed and in progress</li> <li>Prosecution presumption for fly tipping adopted by Council</li> <li>FPN powers under Clean Neighbourhoods &amp; Environment Act delegated.</li> <li>Enforcement Strategy due June 06</li> </ul>
7. Paul Staines	Community safety not embedded	The Council will consider the relative priority of community safety as part of its reflection on the actions contained within the Vale Community Strategy and the implications for service areas and action plans	New Community Safety Strategy drafted.  New Strategy communicated internally	March 2005	<ul style="list-style-type: none"> <li>Strategy adopted by Executive May 05.</li> <li>S17 Crime &amp; Disorder Act seminar held for Members and Senior Officers June 05</li> <li>First twice-yearly community safety briefing produced</li> </ul>
8. Toby Warren	No needs analysis undertaken and no strategy for youth provision	Carry out needs analysis and develop and publish a youth strategy	June Consultation	April 2005	With the advent of the need for a County-wide Children and Young People's Plan a revised timescale has yet to be

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					determined due to the County work.  A draft Children and Young People's Plan has been produced. This will allow revised timescale to be determined.
9. Chris Webb	No playground strategy	Develop and publish a playground strategy	Improved playground provision and use through production of strategy PPG17 Survey	Sept. 2005	Survey due to be completed Oct 06.
10. Tim Barnett	No overall child protection policy	Develop and publish a child protection policy	Policy approved	December 2005	Training and embedding required